

To: All Powersmiths Customers and Suppliers

Date: March 30, 2020

Subject: COVID-19 Update on Our Business Operations

First - As the world changes every day with the spread of the coronavirus (COVID-19), our thoughts have been with those affected by the virus and the health care workers who are continuing to serve at the frontlines of this pandemic. For all of us please prioritize the safety of yourself and those around you.

At Powersmiths, we have worked hard over the past several weeks to ensure a safe work environment for all our employees, while keeping on schedule with manufacturing and shipping our customer orders. We have been proactive in maintaining a high level of sales and engineering support. We continue to work closely with our customers to identify and prioritize all products essential to their operations and coordinate accordingly with our supply chain.

I can report that we have successfully completed our transition of all non-manufacturing operations to working remotely and all support services are running quite smoothly, all things considered, and while we have paused manufacturing until April 13, we don't anticipate missing customer deliveries and are still able to ship some units out of stock to satisfy critical needs.

As with other manufacturers, suppliers and customers, we are experiencing some supply chain challenges. We are working closely with our suppliers as we prioritize materials for essential projects. We are finding that there is a true spirit among customers, suppliers, staff of being in this together, as we accommodate each other through the surprises that come with each day.

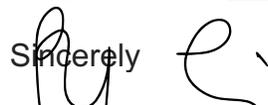
If you need assistance, please reach out to your Powersmiths contacts through all the normal channels as they are all fully operational. We are all here for you, and are on top of projects, service and sales, technical support, and of course finance.

Together we will get through this and build a stronger brighter future.
Keep yourself and those around you safe !

Toll-Free Contact: 1-800-747-9627

Website: www.powersmiths.com/contact-us to locate your local representative

Support Email: support@powersmiths.com

Sincerely 

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